



Insight

- ▶ Set up the Insight reporting structure using definable statistic groups and codes that are entered into windows that streamline and simplify the reporting process.
- ▶ Create limitless reports that total, rank and compare data from multi-disciplinary areas such as clinical, operations and financials.
- ▶ Drill-down from a broad, high-level view of data to a specific client record, and filter data accordingly with a few clicks of the mouse.
- ▶ Change the report format on-the-fly from a table view to line graph, bar graph or pie chart; select the format that best displays the entire report or specific report fields.
- ▶ Personalise the My GoldCare Workspace to automatically display your favourite reports, the default view of reports and the level of report detail provided.
- ▶ Export report data to Microsoft® Excel in "Pivot ready" format for easy data calculations, sorting and graphing.

GoldCare's Insight application gives your organisation sophisticated yet flexible reporting capabilities for data analysis, measurement, tracking and benchmarking. Insight provides much of the same functionality of a more complex business intelligence platform, but in a streamlined and simplified package. It bridges the gap between ease-of-use and comprehensive reporting.

As a strategic reporting solution, Insight gives executive staff a high-level view of key quality, performance and risk indicators for immediate decision making and organisational planning.

Straightforward Database and Report Set Up

The foundation of the Insight reporting structure is user-defined statistic groups and codes. When defining report criteria, you simply select the appropriate group, codes and attributes to be included.

This information is entered into easy-to-use windows that streamline the report setup process, and categorise statistical data to best suit your organisation. The inherent flexibility of Insight allows you to set up limitless groups and codes, and therefore, create limitless reports.

Complete Integration of GoldCare Applications

GoldCare applications are fully integrated, which enables Insight to seamlessly pull data from multiple data sources into a single report. New/modified data in GoldCare is automatically available to Insight via scheduled updates. This eliminates the need for you to manually check and cross reference each application, thus ensuring reports are accurate and up-to-date.



Comprehensive Ad Hoc Reporting

Insight's strength lies in its ability to provide aggregate reporting on almost anything at your organisation. Multi-disciplinary data is reported as totals, rankings, comparisons, overages/shortages and more, for any timeframe. For example:

- **Clinical:** display total incidents per month by type and location that occurred at your organisation in the last year.
- **Operations:** total the number of admissions, doctor referrals, service appointments, or staffing overtime requests received per week in the last quarter.
- **Financials:** total receivables per month by program, service, rent code, etc.
- And more



By default, reports are displayed at a broad, high-level view; however you can easily drill-down to more detail. For example, you have a report that displays in a table the total number of program/facility admissions for the last quarter. Clicking on a specific month in that quarter would open a new window listing all the clients/residents admitted for that month, as well as their age, gender, marital status and admission date. Data in that new "drilled down" window can be sorted to show only males, and then further filtered to show only those over the age of 65. Clicking on the client/resident's name would open that person's record, while clicking on the date would open the specific ADT transaction. Moving from the report's top level to record-level detail is accomplished in seconds.



Although the top-level of this report was displayed as a table, you can view the report as a line graph, bar graph and pie chart, and filter from each format accordingly. This gives you the ability to create multiple ad hoc reports on-the-fly from one main report.

Personalised Report Management

Your reports are viewed and managed through the My GoldCare Workspace, a customisable "home page" that can be tailored to meet your unique requirements.

- **Set default report views:** similar to the "favourites" or "bookmarks" feature of a web browser, the Workspace can be set to automatically display your most commonly accessed reports and define how those reports are shown, and the level of detail provided. For example, a report displayed as a table may contain 5 drill-down levels, but you set it to only display the top 3 levels, in ascending order. Reports are not locked into their default view; you can change them at any time. They'll just revert to their default view when you next log into the Workspace.
- **Change report format:** the report output can be changed from a table to a line graph, bar graph or pie chart, and back. This gives you the flexibility to view data in different ways, and to select the format that best displays the entire report, specific report fields or level of detail.
- **Create report alerts:** reports where user-defined overages, shortages and discrepancies exist are marked with a flag for immediate attention. For example, if more than 50% of total incidents on the fifth floor per week are medication related, the incidents report will be flagged. You can also receive alert notifications by email.



Convenient Reporting Sharing

Insight provides several options for sharing reports, the most powerful being exporting data to Microsoft® Excel. Reports exported to Excel are automatically entered into separate tabs for easy viewing. Data is also “Pivot ready” allowing you to immediately calculate, sort and graph data in Excel without the need for further formatting. The Workspace itself can be shared within your organization, and when using GoldCare’s Enterprise Web Services Manager, accessed by external partners and funders over the Internet. You can also print reports to PDF format for email purposes.



