



# Mapping

- ▶ Visually displays booked and unfilled client/employee appointments and associated locations and availabilities on a user-friendly, feature-rich map.
- ▶ Clicking on an unassigned client appointment will display which qualified employees are available to provide service, based on time, proximity and skill set.
- ▶ Calculates the standard time and distance between appointment locations, which is beneficial for resource planning and reporting purposes.
- ▶ Provides tools to help planners allocate employees in a way that maximizes resource capacity while decreasing travel costs.
- ▶ Intuitive map display allows planners to quickly book appointments on short notice, thereby ensuring uninterrupted service to clients.

GoldCare's Mapping application gives your planning staff a valuable tool for allocating field-based staff in a way that optimizes resource capacity, while decreasing travel costs. GoldCare Mapping uses Google™ Maps to visually present client and employee appointments from GoldCare's scheduler. The client's location and appointment time, the employee's home location and employees within close proximity of unfilled appointments are all displayed. Using Mapping, your planners can essentially map an employee's or client's day – their appointments and associated travel times and routes.

## Increase Planning Efficiency

From a planning perspective Mapping lets your planners schedule appointments so that the travel distance and time between appointments is minimized. Reducing time spent travelling could allow employees to complete more service appointments within a day.

The map view is generated from the main GoldCare planning calendar, and displays client and employee appointments and locations, including unfilled/unassigned appointments. For immediate identification and action, the map will display as colour-coded markers the employees that are available to provide service, based on skill set, time and proximity (distance in kilometers).

This map view is completely integrated with GoldCare. When the appropriate map marker (i.e. an available employee) is selected, a corresponding list of that employee's appointments is opened. Changes made to those appointments are automatically reflected in the main GoldCare planning calendar and employee schedule. This integrated and centralized access to information eliminates the need for planners to manually update each appointment individually.



## Reduced Travel Time and Mileage Costs

Decreased time and distance travelling between appointments will lower your organization's cost of compensating employees for travel time and mileage. GoldCare Mapping will calculate the standard time and distance between appointment locations. In addition to resource planning, this information can be applied towards time entry and payroll processing. You can also use this information for reporting purposes to verify that employees are taking the most efficient routes to appointments.

## Enhanced Information Access

Mapping takes advantage of the street maps generated in Google Maps to provide your planners with an intuitive reference point for booking appointments on short notice. Being able to promptly schedule appointments will help ensure uninterrupted service to your clients.

Finally, map coordinates are automatically updated whenever the client's or employee's home location is changed. Again, this saves your staff time, while maintaining information accuracy and overall administrative efficiency.

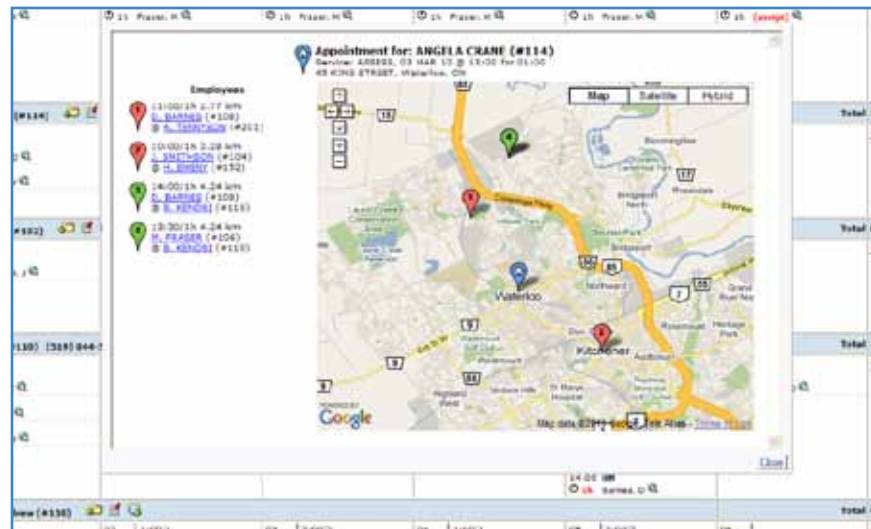


Figure 1: Map View of Available Employees

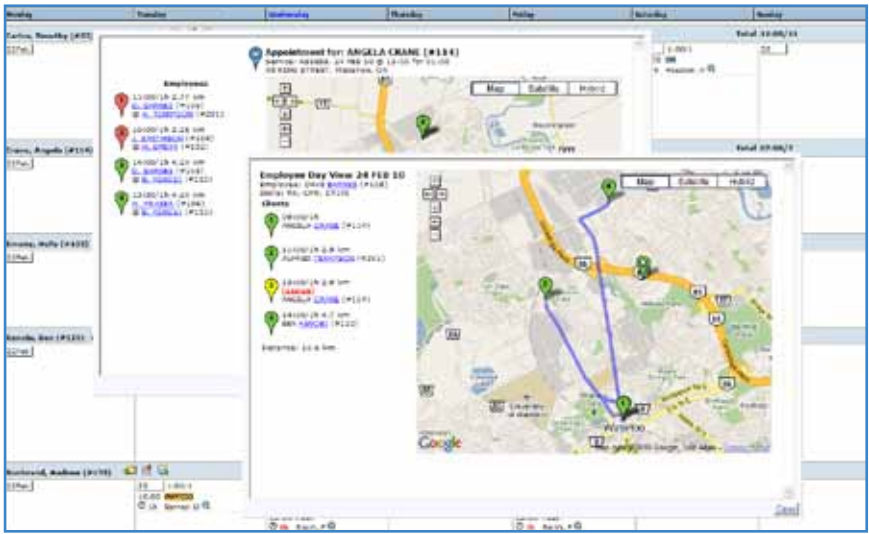


Figure 2: Mapping of Employee's Daily Appointments



Figure 3: Client Appointment Details



