

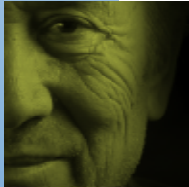


GOLD CARE

For the changing face of care



They [the staff] can monitor the workload in their office; how district and case loads are being managed; the complexity of the clients; all of that at a glance, right when they log in to GoldCare. GoldCare in that aspect is very versatile.



~ **Marnie C.**
Systems Designer and
Analyst,
Fraser Health Authority



A Multifaceted Solution to Support all the Facets, *and Faces*, of Community Care



Take an Integrated Approach to Managing Healthcare Operations & Support

GoldCare's **Community Support Manager** is a comprehensive and versatile suite of integrated applications that will manage the entire scope of your community programs. Components are interconnected to provide you with centralized and streamlined access to essential information. The customizable, web-based **My GoldCare Workspaces** provide an interactive "day in the life" view of information, allowing you to navigate across different functional areas using a common interface.

■ Quick and Consistent CLIENT & EMPLOYEE MANAGEMENT

Create, access and maintain client, employee, volunteer and organization records in an easy and consistent manner. Data stored in one component can be accessed from another, enabling one-time data entry and quick data retrieval, which saves you time.

■ Streamlined and Straightforward CLINICAL

Carry out client assessments, diagnoses and care plans with these advanced clinical components, many of which include standard and customizable time-saving templates. Built-in calculators and quality indicators help you maintain optimal quality and accuracy levels. Streamlined access to information allows for more efficient data management and reduced errors.

■ Easy and Efficient SCHEDULING

Enhance time efficiencies using GoldCare's **Planning Calendar**, an easy-to-use and flexible scheduling tool and interactive calendar. Specify the time, frequency, duration, provider and more for planned client activities. The interactive planning calendar gives you a dynamic "at a glance" view of schedules, single-click access to client/employee files, and more.

■ Convenient and Prompt FINANCIALS

Reduce back-office costs and maintain accurate, punctual billing with GoldCare's financial management components. GoldCare includes all the necessary tools to process period end tasks. Billing and invoicing can begin immediately once the service confirmation has been received. And various export methods are available to submit electronic billings and accommodate multi-funding sources.



■ Accurate and Customizable REPORTING

Extract data for analysis using GoldCare's standard reports or create your own custom reports with the **Make Your Own Report (MYOR)** component. Flexible formatting options let you define the appearance, configuration and content of each report.



Thumbnail view: GoldCare's Community Support Manager

Client & Employee Management	Clinical	Scheduling	Financial	Reporting
Client Profiles	Assessments	Client View	Billing & Invoicing	Standard Reports
Employee Profiles	interRAI HomeCare	Employee View	Full AR	Ad-Hoc Reporting
Organization Profiles	Care Plans	Printed Schedules	Auto-Reconciliation	Business Intelligence
Contact Manager	Progress Notes	Clinics	Timekeeping	ODBC/Crystal
Admission & Discharge	Activation Manager	Skill Matching	Payroll	Export to Excel
Wait List Manager	Document Manager	Services	AP & GL	
Volunteer Hours Tracking		Appointments	eCommerce	
Document Manager		Availability	Contract Manager	
Incident Reporting				

Add-On Mobile Applications:				
Telephony	Mobile PDA	Tablet Technology	Web Access	Mapping

Take Efficiency and Accuracy on the Road with these Add-On Mobile Solutions

- **Telephony:** field staff can confirm service start/end times by phone in real-time from the client's home or a cell phone.
- **Mobile PDA:** remotely access schedules, client files and more with this secure, web-enabled application for your PDA or smartphone.
- **Tablet Technology:** use your laptop or tablet to enter information and conduct assessments from client sites as well as synchronize data with the GoldCare server when you return to the office.
- **Web Access:** remote staff can access GoldCare online, enabling them to save time, expedite the billing process and eliminate data entry duplication.
- **Mapping:** utilize Google™ Maps to display service locations, unfilled appointments, employee proximity, etc.
- **And more:** choose from a diverse portfolio of applications to meet your evolving care needs.

Choose the Leading Care Management Solution to Lead Your Community Programs

GoldCare is used by over 150 clients at 500 sites across Canada, the United States, Australia and New Zealand. Our clients contribute directly to GoldCare's design to develop software that's based on versatility, integration, data security and ease-of-use.

Contact us today to learn how GoldCare will help your organization meet the changing face of care.

Toll Free: 1.800.463.2688
 Email: sales@mygoldcare.com
 Web: www.MyGoldCare.com

